



HIPS

Product Data Sheet

30 March 2026 v9.1

Approved for external use

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Key features

- Middleware for seamless integration with the national digital health infrastructure components:
 - Healthcare Identifiers (HI) Service
 - My Health Record system
- Packaging, upload, download and display of CDA™¹ documents
- Generation of pathology and diagnostic imaging report CDA documents from HL7™v2 messages
- Source code, binary code, and comprehensive documentation

Usage (internal, external)

- Large-scale digital health implementations
- Vendors of digital health systems

Format

- Sample code, SQL scripts, WSDL and XML schema
- Binary code
- Comprehensive documentation

Overview

The HIPS product enables the seamless integration of digital health systems with national digital health infrastructure services, such as the Healthcare Identifiers Service and the My Health Record system.

HIPS is a middleware product offering standards-based interfaces for seamless integration with systems like patient administration systems, clinical information systems, and laboratory and radiology information systems. It is aimed primarily at supporting large-scale digital health environments typically found in organisations such as hospitals and diagnostic service providers; however, it is also suitable for direct integration with digital health products.

¹ HL7 and CDA are trademarks of Health Level Seven International and are registered with the United States Patent and Trademark Office.

Key features of HIPS include:

Infrastructure service	HIPS features
Healthcare Identifiers Service	<ul style="list-style-type: none"> • Search provider individual healthcare identifiers • Retrieve provider individual healthcare identifiers • Cache provider individual healthcare identifiers • In HIPS 9.1 the Healthcare Identifiers Service functionality for consumer individual healthcare identifiers was split off into the IHI Microservice. HIPS now requires integration with the IHI Microservice API to perform IHI lookups and IHI validation.
My Health Record system	<ul style="list-style-type: none"> • Determine whether a patient has a My Health Record • Upload of clinical documents • Packaging and digital signing of clinical documents • Conversion of HL7v2 pathology and diagnostic imaging reports: <ul style="list-style-type: none"> ○ HL7v2 ORU messages to CDA documents ○ ORU messages with attached PDF reports only ○ Seamless MLLP protocol for ORU message exchange • Displaying a patient's My Health Record • Download and display of clinical documents

Background

The Australian Digital Health Agency has a strategic objective to support and facilitate the adoption of national digital health services across the health sector. A key element of delivering on this objective is supporting the implementation of solutions that integrate with the national Healthcare Identifiers Service and the My Health Record system.

The HIPS middleware solution is a key building block in support of this objective. Large numbers of both jurisdictional and private implementations of HIPS are in use across Australia to provide the foundations for the Australian digital health ecosystem.

Product components

The HIPS end product consists of the following product components:

Component	Description
Binary Software Package	Binary code for the Core component of HIPS: <ul style="list-style-type: none"> • HIPS Core • HIPS UI • Clinical Admin API • Clinical Admin UI
Product Data Sheet	This document
Release Note	Notes specific to the current HIPS release
Interface Change Log	Lists all syntactical and semantic interface changes for the current release and preceding releases

Component	Description
Functional Change Log	Lists all functional changes for the current release and preceding releases

Documentation structure

As of HIPS 8.0, several changes have been made to the set of documents previously provided within the Documentation Package folder of a release package. The majority of these documents are now located on the Agency [Collaborate](#) site.

System requirements

HIPS is based on a few underlying platform software products and frameworks. This release of HIPS has successfully been tested against the products and product versions listed in the sections below.

Usage of HIPS with product versions other than those listed may require retesting of the product. This may include the need to repeat all required conformance and notice-of-connection tests.

HIPS incorporates many third-party libraries that are listed in the *Third-Party Software Licenses* documents included in this release. These libraries are distributed as part of the HIPS product.

For the build of the HIPS components from its source code version, several software development tools are required. These tools are listed in the *Build Guide* included in this release.

HIPS Core and UI Infrastructure Requirements

Support Definitions

The following definitions are italicised in the table below are used to show the support status of the software platforms.

- **Supported tested versions:** Each HIPS major release is developed and tested against the latest released version of the infrastructure software components. The same infrastructure versions are subsequently used for testing minor and patch releases associated with the same HIPS major release.
- **Supported latest versions:** These versions have been released after the *supported tested versions* were selected.
- **Supported non-current versions:** While HIPS is supported on previous released versions of infrastructure, should a raised support ticket be found to be caused by an earlier version of the infrastructure, it is the implementer's responsibility to upgrade the infrastructure to resolve the ticket.
- **Unsupported versions:** These software versions may cause HIPS to work incorrectly or are no longer maintained by the software vendor. Sites should no longer use these versions of software and ensure that the latest supported versions of infrastructure software are installed.

The HIPS components require the following software platforms:

Operating system	<p>HIPS 9.1 has been tested on Windows Server 2022.</p> <p>HIPS 9.1 is supported on:</p> <ul style="list-style-type: none">• Windows Server 2016 (<i>non-current</i>)• Windows Server 2019 (<i>non-current</i>)• Windows Server 2022 (tested)• Windows Server 2025 (latest) <p>HIPS is no longer supported on:</p> <ul style="list-style-type: none">• Windows Server 2008 R2 (<i>unsupported</i>)• Windows Server 2012 R2 (<i>unsupported</i>)
.NET Framework	<p>HIPS 9.1 includes HIPS UI, which targets .NET Framework 4.8.</p> <p>HIPS UI is the only component that requires .NET Framework 4.8.</p> <p>HIPS UI is deprecated and is not conformant to the Security Conformance Profile.</p> <p>Sites are encouraged to avoid installing HIPS UI where possible and instead use HealthViewer and Clinical Admin which, together, replace HIPS UI and are conformant.</p> <p>HIPS 9.1 - HIPS UI is supported on:</p> <ul style="list-style-type: none">• .NET Framework 4.8 (<i>tested</i>) <p>HIPS is no longer supported on:</p> <ul style="list-style-type: none">• .NET Framework 4.5 (<i>unsupported</i>)• .NET Framework 4.6 (<i>unsupported</i>)• .NET Framework 4.7 (<i>unsupported</i>)
ASP.NET Core Hosting Bundle	<p>HIPS 9.1 has been tested on ASP.NET Core Hosting Bundle 8.0 (Microsoft .NET 8.0)</p> <p>HIPS 9.1 is supported on:</p> <ul style="list-style-type: none">• ASP.NET Core Hosting Bundle 8.0.x (Microsoft .NET 8.0)

Database Management System	<p>HIPS 9.1 has been tested on SQL Server 2019.</p> <p>HIPS 9.1 is supported on:</p> <ul style="list-style-type: none"> • SQL Server 2016 (<i>non-current</i>) • SQL Server 2017 (<i>non-current</i>) • SQL Server 2019 (<i>non-current</i>) • SQL Server 2022 (<i>tested</i>) • SQL Server 2025 (<i>current</i>) <p>HIPS is no longer supported on:</p> <ul style="list-style-type: none"> • SQL Server 2008 R2 (<i>unsupported</i>) • SQL Server 2012 (<i>unsupported</i>) • SQL Server 2014 (<i>non-current</i>) <p>SQL Server is serviced regularly with security and reliability bug fixes. Microsoft recommends ongoing, proactive installation of SQL Server cumulative updates (CUs) as they become available. These updates are published in Windows Server Update Services (WSUS) and can be automatically applied as described above.</p> <p>HIPS 9.1 is also supported on the following SQL Server cloud databases:</p> <ul style="list-style-type: none"> • Azure SQL Managed Instance • Amazon RDS
HIPS Core APIs (Central configuration and authentication management systems)	<p>HIPS 9.1 requires:</p> <ul style="list-style-type: none"> • HIPS Core APIs 3.1 or higher <p>HIPS Core APIs is a separate product that must be installed prior to installing HIPS. See the HIPS Core APIs documentation for details on requirements and how to install the latest version.</p> <p>Note that HIPS and HIPS Core APIs will share infrastructure and have many of the same prerequisites. New installations of both products should be planned and prepared at the same time.</p>
IHI Microservice	<p>HIPS 9.1 may require the IHI Microservice, if you need HIPS to validate IHIs.</p> <p>IHI Microservice is a separate product that must be installed prior to installing or upgrading HIPS. See the IHI Microservice documentation for details on requirements and how to install the latest version.</p> <p>Note that HIPS and IHI Microservice can share infrastructure and have many of the same prerequisites. New installations of both products should be planned and prepared at the same time.</p>

Web Browser Compatibility

The HIPS UI and Clinical Admin UI components are designed to interact with web browsers for the rendering of the user interface. The user interface has been tested on the following software platforms:

Operating system	Windows 11
Web browser	Google Chrome 143 Mozilla Firefox 146 Microsoft Edge 146

Licence

The HIPS Binary Software is licensed under the *HIPS Binary Software – Software License Terms and Conditions* (included in the HIPS Binary Software Package).

The HIPS Source Code is licensed under the *Source Code License and Production Disclaimer* (included in the HIPS Source Code Software Package).

Downloads

HIPS is available from the Agency's Developer Centre:

<https://developer.digitalhealth.gov.au/topic/hips>

Support

The HIPS product is provided in binary form.

The Agency provides support to sites that use the Agency-provided binary version of HIPS².

Please contact the Agency for details of available support services.

For further information about the product or to provide feedback, please email the Agency Help Centre at help@digitalhealth.gov.au or phone 1300 901 001. Your views on the scope and usability of HIPS will inform future releases.

² Sites requiring support by the Agency need to complete the registration process for HIPS Nominated Sites. This may include meeting additional requirements including a commitment to regularly upgrade their HIPS installations to the latest HIPS release.

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